



MANCHESTER
CITY COUNCIL

**Corporate
Performance Group**

P.O. Box 532
Town Hall
Manchester
M60 2LA

July 25, 2005

Declan Cosgrove
Director
Bite IT Ltd
574 Manchester Road
Bury
BL9 9SW

Dear Mr Cosgrove,

Re: The Manchester Partnership Website

Bite IT delivered a specification for a website that met our needs exactly. You advised us on the best way to build the website, after having fully understood our needs, which were complex and unclear at the start.

The support your organisation gave to the Manchester Partnership during the building of the site was very good. Each stage was explained and each question from us on how to work the functions was answered clearly, both verbally and in writing.

We are satisfied that our website meets accessibility criteria, is easy to navigate and is efficient in the number of steps a user needs to take in order to delve deeper into the site.

Thank you.

Jane Price
Manchester Partnership Communications Officer
The Manchester Partnership
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M60 2LA
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